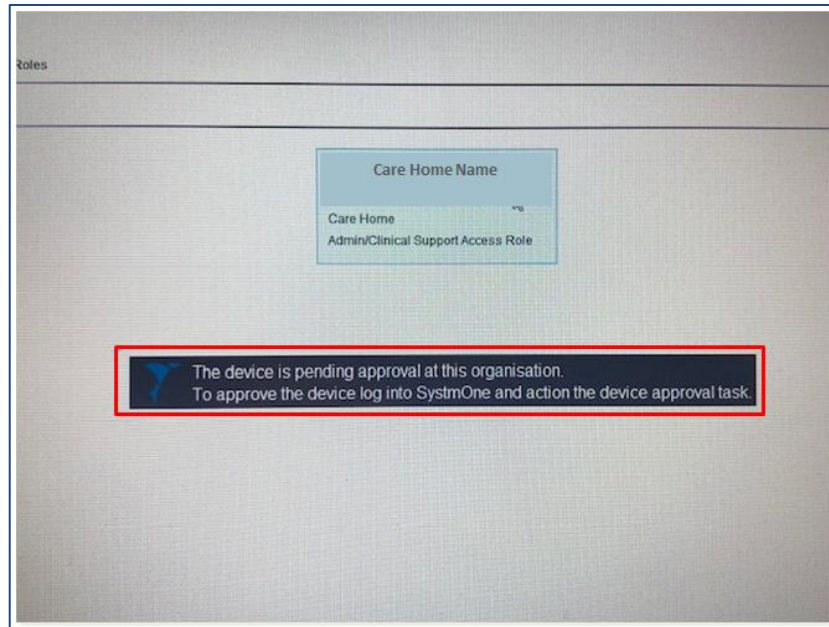


## Device Approval Required

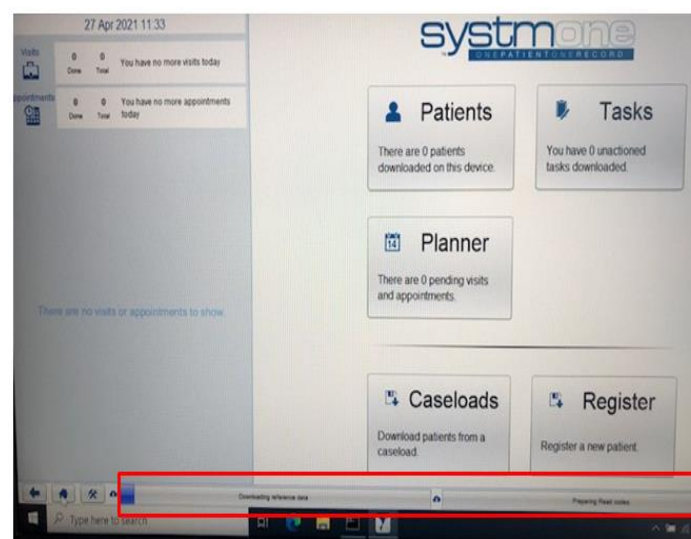
1. If you have logged into Systmone for the first time following a software update or SystmOne re-install you may see the below message about device approval.



2. If this happens, you will need to contact **Service Desk** for your device to be approved.

Contact our **Service Desk** team on **0116 295 3500** (select **option for general assistance**). A member of our team will be able to assist you.

3. Once the device has been approved by the team member, please allow the downloads to complete, as below:



End of Guide