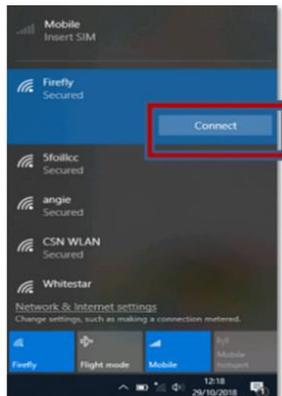


## How to connect NHS Laptop to Wireless Network

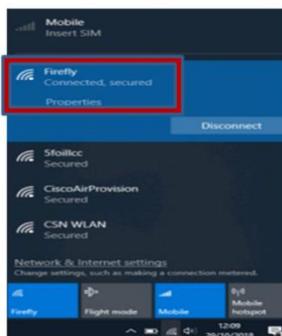
1. Click on the **WIFI**  icon on the lower-right corner of the Laptop screen next to date and time.



2. Under list of **WIFI**, Look for **Firefly** Network, Click on **Connect**, there is no password required.



3. Wait for the network to become **connected**.



### Who to contact for Internet and Wi-Fi support:

1. You can connect NHS Laptop to your own Care Home Internet connection and Wi-Fi for using SystmOne.

If you cannot connect to your **Care Home Wi-Fi** or if you do not know the password for the Wi-Fi, you need to speak to **IT Team of your Care Home**.

2. **NHS Wi-Fi (Firefly)** connection does not require password, it should connect automatically.

If you cannot connect to **NHS Firefly Wi-Fi**, please contact our **Service Desk** team on **0116 295 3500** (select the **option for general assistance**). A member of our team will then call you back to assist you.