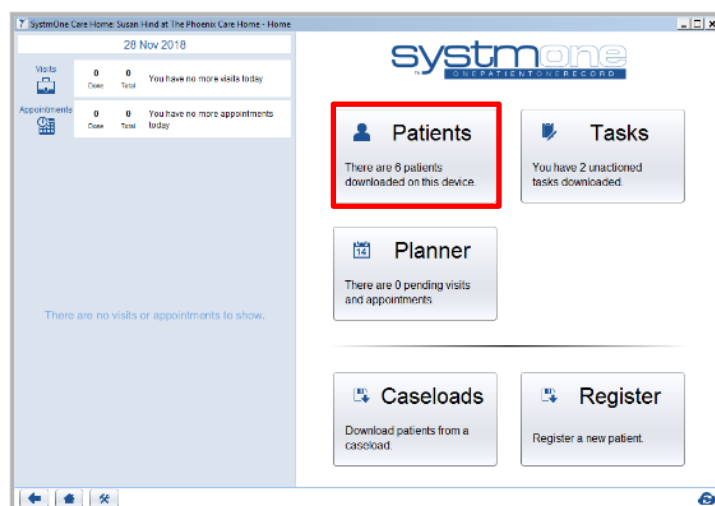


**IMPORTANT:**

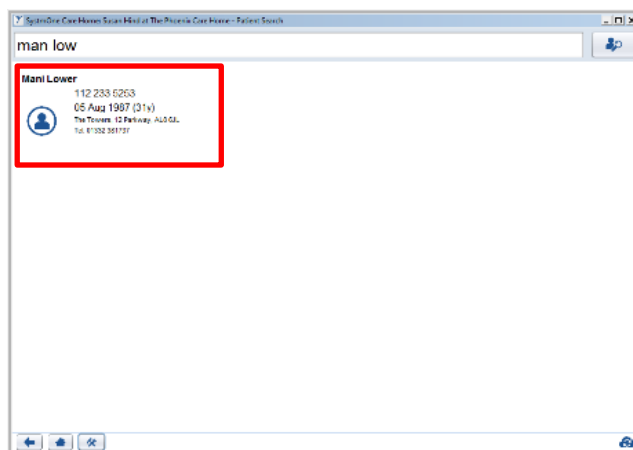
- New users **must** have training before using SystmOne.
- Staff **should not use** any other users log in details. (This will result in a breach of confidentiality.)
- You will see the blue bar downloading at the bottom of the screen **please always let this complete**.
- If you have **forgotten your SystmOne username/password** or you have been **locked out of the SystmOne**, Please contact our **Service Desk** team on **0116 295 3500** (select the **option for general assistance**). A member of our team will then call you back to assist you.
- If you are **unable to log in to SystmOne** please check your internet connection. You can also close Mobile working and re-open to try again, if the problem persists, please call our **Service Desk** team.

**How to view Pathology Results in SystmOne Mobile Working**

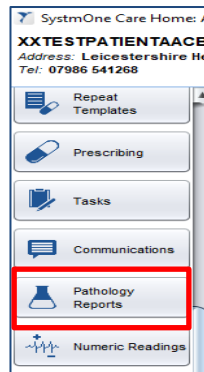
1. Open your resident's record, using the **'Patients'** Tab



2. Search for your resident's record, using **NHS number, Date of birth or First and Last name together**.



3. Select '**Pathology Reports**' from the toolbar



4. You can view blood reports, urine results, covid results, x-rays results and faeces results from this tab. The reports will appear in date order, from newest to oldest.

**Please note:** - This is a read only tab, for your information.



5. Please '**Discard**' out of the record.



Please note: - always '**Save**' the record if you have added any date or sent a task, if you '**Discard**' out of the record all the work done will be lost.

**End of Guide**